

Facilitations

News & features for facility professionals

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November 2005

PRESIDENT'S MESSAGE

Growing History

IFMA turned 25 years old this past month and as always, World Workplace was again one of foremost places to learn, network and to enhance the facility management profession. There is a great deal of history to IFMA and it was fitting to be in a very historical place, Philadelphia.....home of the Liberty Bell, Independence Hall, The Declaration of Independence, the Constitution, and quite a few old codgers in IFMA as well. Just kidding, of course.

This year's WWP attendance was the highest ever, with more vendors/exhibitors in the learning center of over 30,000 sq. ft. of space. The sessions highlighted everything you can think of in facility management from green buildings to business continuity planning, from workplace design to managing multiple facilities. The Madison Chapter had 27 attendees plus guests. Along with WWP, two other networking and somewhat significant events took place. The evening social event with the three Wisconsin Chapters on Monday, October 24th, organized by Catherine Neumann; and the Sister Chapter meeting with the Ottawa Chapter on Monday in the Learning Center at noon.

This year's Sister Chapter meeting invited all Madison and Ottawa attendees for lunch and a somewhat unorganized although fun meeting and networking opportunity. The Ottawa chapter gave each of the attendees a glass maple leaf container with Canadian maple syrup and a fuzzy Canadian hat that might be better described as a jester's hat or crown. Our chapter gave each of the attendees our Madison 21st anniversary clock. Catherine Neumann also came up with a Baraboo Cow Pie for each of the Ottawa Chapter attendees. Thanks again Catherine! With the silliness and fun aside, each chapter's officers discussed the ups and downs each has gone through recently, and talked about how we might benefit from each chapter's experiences. Ideas on how this "Sister/Chapterhood" might progress were also discussed. Minutes were taken by the Ottawa Chapter and we'll share these as soon as they arrive. I think we all came away with a feeling that we have a great friend to the north, and it is yet another positive connection for our two chapters.

Aside from all the socializing, networking and friendly college bashing between Wisconsin and Penn State, it is important to note again that not only is WWP a great place



Sister City social was a highlight of World Workplace

for this type of connecting, it is also a great once-a-year place to get re-energized, enlightened, and educated for very little money. Even if you'd attend 4-6 of the classes plus one or both of the key note speakers, you will have spent less money on attending this one conference than attending just one of the classes held separately during the year. There are so many offerings, that even the most experienced facility manager can find something new or of interest. As budgets are planned for the coming year, don't forget to include this in your budget along with your yearly membership. Our monthly meetings are geared to the nine competences so you can learn at lunch. That might not be what we are all about, but it's a big part of it.

As we roll around the corner to the holidays and all the craziness involved in getting ready for them, including the workload we all face at the end of the year, remember it is a good time to be thankful for our friends and family. It's also a time of year to open up our hearts and either volunteer or donate to some of the wonderful charities we have in Dane County and beyond. After spending time with folks from around the world at WWP, I still believe the Midwest and more specifically the Madison IFMA family is truly one of the warmest, caring and generous bunch of folks anywhere, and I consider myself a fortunate person to be a member of this great chapter!

Happy Turkey Day!

Laura J.S. Huttner, President

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Chapter Monthly Luncheon The Sheraton, 12 Noon, November 15, 2005

Register online at www.ifmadison.org, or call 848-1960

Got Security?

Security messages are as prevalent as "Got Milk?" commercials. But what do you really got and what do you really need? This seminar will help you formulate a security strategy, understand the technology and identify the design considerations.

Security Strategy:

- Identify security threats
- Identify security objectives
- Life, health, safety, property
- Security Paradox
- Security Key Elements
- Mitigating Risk

Security Technology:

- Access Control Systems
- Closed Circuit TV
- Communication

Design Considerations:

- Function / Fit
- Ease of use
- Upgrade path
- Operating system platform support
- Network support

Presenter Rich Cotten leads Durrant's Information Systems Division. Drawing on a diverse background in information systems and electrical power systems, he guides clients to identify and incorporate appropriate technology that accomplishes their goals. The sphere of technologies with which Rich has experience includes: communication trunking methodologies (T1, ISDN, ATM, Frame Relay, DSL); voice technologies (PBX, VoIP, Voicemail, Paging, Intercom), data technologies (LAN, WAN, Switching, Wireless), structured building wiring (Workstation, Equipment rooms, Copper and Fiber Backbone, Broadband, Data Center) and security (Intrusion Detection, Access Control, Proximity, Smart Card, Biometric, Closed Circuit Television).

Rich has applied these technologies in schools, justice, health care, biomedical and commercial facilities as well as disaster recovery planning.

November Tour Milwaukee Art Museum

On Thursday, November 17th IFMAdison members will have an opportunity to tour the Milwaukee Art Museum (www.mam.org). Cost will be \$5 cash per member plus a per-vehicle parking fee.

Please RSVP to Jon Schneider at jonmschneider@charter.net by Friday Nov 11 at 11:00 am.

Schedule for the tour as follows:

4:45 pm Meet at Dutch Mill Park & Ride in Madison for carpooling (Beltline/Broadway & Stoughton Road)

5:00 pm Depart for Milwaukee Art Museum

6:15 pm Arrival at MAM

6:30 pm Tour of MAM Calatrava Addition, Project Manager, Lou Stippich - Kahler Slater

7:30 pm Galleria tour (on your own)

8:00 pm Hors d'oeuvres reception at Kahler Slater with Casual office tours

9:00 pm Depart for Madison

Tri-Chapter and Education Committee

*Education is an ornament in prosperity and
a refuge in adversity. - Aristotle*

The Education Committee will begin working with the Green Bay and Milwaukee Chapters on the Tri-Chapter Symposium in Green Bay this year and we are looking for one to three volunteers to do this. Please contact Laura Huttner or Barb Unger if you are interested in a small or a big part.

The Education Committee is also looking for committee members. Unfortunately, they do have meetings unlike the Meeting and Planning committee, but they try to limit them per year. It's a fun group and you don't need a lot of experience, just ideas! Contact Laura Huttner at 242-6260 if you're interested.

From IFMAdison's Vice President

World Workplace 2005 - Philadelphia, PA

Another World Workplace has come to a close. For those who attended the fond memories abound. Some of my favorites were lunch with our sister chapter from Ottawa -and some really fun hats, all the great educational sessions, a dynamite keynote speaker - Jason Jennings, author of "Think Big, Act Small," a fun Tri-Chapter event with folks from the Green Bay, Milwaukee, and Madison chapters at the Penn View Grill across from the Hampton Inn (Thanks Catherine!), the Reading Terminal Market (food), and Magianos (more food). And let's face it who can visit Philly and not be impressed by all that history and those WONDERFUL cheesesteaks (and more food)!!

If you've never had a chance to attend a World Workplace event please consider it for next year in **San Diego, CA on October 8-10, 2006**. It's a great opportunity to get jazzed up about our profession, see what a professional organization IFMA really is, and meet a lot of great people who do the same things you do. Talk about networking opportunities!

Remember to drop your business card into the bowl when you register at the monthly lunch meetings. We draw a name each year and provide the registration fee for that year's World Workplace event to one lucky person. Yet another reason to attend those lunch meetings!

Thank you.
Sheri Rose

December Newsletter Deadline

Monday November 28, , 2005

Please submit materials to Matt Darga
at
mdarga@greenwaycenter.com
(as an attached WORD document)

Visit the IFMA Madison Web Site at:
IFMAdison.org

Benchmarking?????

Are you interested in joining a benchmarking group? I am currently “polling” for interest in a structured, sustainable benchmarking group.

A few possibilities to consider are:

- Joining with Green Bay, Milwaukee, and Ottawa chapters to gain as much data as possible.
- Hiring someone to gather, format, and store the information. Consider sponsorship from the chapters?
- Will confidentiality be a concern? If so, how do we structure data sharing?

If you are interested, or have questions/comments, please contact Matthew Darga at 664-0777, or mdarga@greenwaycenter.com.

Thank you!

Welcome New Members!

IFMA Madison proudly welcomes the following new members during the month of October.

Lisa J. Humphrey, Manager
University Research Park
510 Charmany Drive, Suite 175
Madison, WI 53719

Susan K. Matiak, Facility Engineer
Wolf Appliance Company
2866 Bud's Dr.
Fitchburg, WI 53719

Roger W. Vogts, Assistant Facilities Director
University of Wisconsin
The Wisconsin Union
4710 Ferris Ave.
Madison, WI 53716

IFMA Anniversaries for November

1 Year

Gary Bauer
Brett West

Hon Company
Kahler Slater

2 Years

Jenny Crubaugh
Scott Phillips
Suzette Sasman

Interior Investments - Madison
US Cellular - Central Region
Wausau Benefits, Inc.

4 Years

Karen Mackowski
Barbara Unger
James Zirbel

Cuna Mutual Insurance Group
Summit Credit Union
Capital Fire & Security

6 Years

Eric Truelove

The Renschler Company

8 Years

Fred Volker

Environment Control

9 Years

Daniel Barsness

National Guardian Life Insurance

12 Years

Michael Schmidt

Arnold & O'Sheridan, Inc.

24 Years

James Montgomery

Madison Gas & Electric Co.

Also of Interest . . .

• The American Society of Safety Engineers (ASSE) is joining with rescue personnel in asking people to program 'In Case of Emergency' (ICE) contacts into their cell phones' address books to make contacting a family member or emergency contact easier if a person becomes unconscious due to an illness or accident.

Making ICE a common practice for cell phone users will help make it a routine measure for police, fire and other emergency personnel to check cell phones when necessary. Individuals can program a new contact in their cell phone address book with the letters ICE followed by the name and phone numbers of their emergency contacts.

• USA TODAY reported on Oct. 19, that commuters can save more money by carpooling with a larger number of people. With four people participating in a car pool, the average savings per person is \$1,305, compared to \$1,160 for three people and only \$870 for two people.

Our Sister City - Ottawa



What do you know...about Ottawa? Our sister chapter in Ottawa resides in (*almost*) as excellent a city as Madison!

Quick Facts:

- Ottawa is a “Bright City.” It is one of the world’s safest and most beautiful communities in which to live, work, learn, play, and raise a family. It is home to a wide range of age groups from families with children to adult professionals to university students and senior citizens. As a G8 capital city, Ottawa is Canada’s showcase city to the world. It is endowed with a number of national museums and performing arts institutions, as well as a rich local cultural and heritage fabric. The city is graced with a civic design that places high priority on green spaces, parklands and trails, making Ottawa a bright and beautiful landscape for all to enjoy.
- A population of over 1.2 million makes the Ottawa region the fourth-largest urban area in Canada.
- Ottawa is home to such high tech giants as Nortel Networks, Alcatel, JDS Uniphase, Cognos, Tundra, Cisco, MDS Nordion and Entrust.
- The technology companies are complemented by MBNA Canada, ING Direct, Clarica and MD Management.
- Ottawa is also the home of government organizations such as the Government of Canada, Parliament, the Senate, and the Supreme Court of Canada.
- More than 1,500 advanced technology companies employ more than 65,000 people.
- With the highest-educated workforce in Canada, Ottawa has more engineers, scientists and PhDs per capita than any other city in the country.
- \$1.3 billion CDN in venture capital was invested in Ottawa technology companies from 2000 to 2002.



- With 90 per cent of Canada’s industrial telecommunications research and development conducted here, Ottawa is one of the world’s top five sites for R&D.
- The Capital’s tourism and convention industry generates more than \$2 billion in economic activity.
- According to Statistics Canada, families in Ottawa had the highest median incomes of any Canadian city in 2001.



- Ottawa was ranked sixth in the world for quality of life by the Corporate Resources Group, a Swiss-based management firm.

Visit our Sister City’s Web Site

<http://ifmaottawa.ca/html/>

First Class Mail

Address Correction Requested

IFMA Madison Chapter Calendar of Events

November 2005

- 8 Executive Board Meeting
- 15 Luncheon Meeting - Security, WWP recap, Rebecca's Survey
- 17 Tour / Milwaukee Museum (details inside)

December 2005

- 13 Executive Board Meeting
- ?? Holiday Party

January 2006

- 10 Executive Board Meeting
- 17 Luncheon Meeting - Ergonomics
- ?? Tour / Gordon Flesch (?)

February 2006

- 14 Executive Board Meeting
- 21 Luncheon Meeting - Construction Management
- ?? Tour

March 2006

- 14 Executive Board Meeting
- 21 Luncheon Meeting - Panel Discussion on Carpets
- ?? Tour / Monona Terrace (?)



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