Facilitations

News & features for facility professionals

Published periodically by



January 2010

PRESIDENT'S MESSAGE

Greetings Colleagues!

The holiday party in December was a great success! Many thanks are due to several of our members. Once again, Karyn Biller proved her mastery of organization and preparation. Mike Schwartz' efforts on the food drive and fundraising were impressive. Chuck Gifford, Angela Brzowski, Sheri Rose, and Roberta Montague all pitched in to make it a fantastic event for all of those who attended. Thank you - what a great team!

As I contemplate 6 months of being chapter president, teamwork is the first thing that comes to mind. We have all experienced effective and ineffective teams. Effective teams can almost make work fun, or at least rewarding and fulfilling. Ineffective teams are something akin to torture. Volumes have been written on making effective teams.

In my experience, team member attitude has the greatest impact on how well the team works. In any team, I can only control my attitude. It is true however that attitude can be contagious. I like the motivational poster that then asks, "is yours worth catching?"

The Madison chapter is a wonderful example of an effective team. The various teams enjoy what they do and your directors infuse a positive attitude into every activity. I would not try to fool anyone into thinking that some of the more mundane operational tasks are anything more than that.

However, they are much less of a burden when each officer and director can appreciate the necessity and value of those tasks to the team and the entire membership. When one has the support, respect, and appreciation of the team, there are no obstacles to success. Furthermore, it has made my job as president more enjoyable. The position is not a burden, it is an opportunity to work with wonderful folks and expand my experience.

I hope 2010 will be filled with only effective teamwork for you. Of course, if you could use a little more functional team interaction, your chapter is always looking for members who wish to share their time and talents with their fellow members. We will happily find manageable opportunities that fit any time you can share. Contact me anytime!

Sincerely,

Matthew Darga

Chapter Monthly Luncheon
January 19, 2010
12 Noon - Sheraton Madison

As a prelude to the Madison IFMA chapter's 25th Anniversary Party on February 18th, our chapter's January 19th lunch program will be having many of our Past Presidents sharing their leadership experiences with our members.

Don't miss this fun trip down memory lane and the opportunity to learn more about the history of our chapter.

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Communicators of Wisconsin (COW)

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IFMA

International

Tawa Busari,

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(713) 623-4362 tawa.busari@ifma.org

Active FM Job listings in our area are posted in the Members Only section of the IFMAdison web site.



It's Madison IFMA Chapter's 25th Anniversary!

Date: Thursday, February 18th, 2010

Location: Concourse Hotel, Downtown Madison

Time: 5:00 - 6:00 pm Cocktails & Silent Auction

6:15 pm Welcome Address

6:45 pm Dinner

8:00 pm Keynote & Program 8:30 - 11:00 pm Universal Sound | Dance

Cost: \$35.00 per person (this includes parking at the Concourse Hotel)

Dinner Selections:

- ullet Oven-roasted herb marinated chicken breast, parmesan orzo δ tomato Madeira cream sauce
- ullet Maple cured pork loin, mashed potatoes, mustard molasses, sage oil, ${\mathfrak L}$ green apple compote
- Chef's choice vegetarian

Please advise of any dietary needs in your RSVP



RSVT by January 29th, 2010

(Name: Email: Guest(s) Name(s):			
,	Dinner Selection(s):	 Chicken		Veg.
Payment Inf	<u>lormation</u> - \$35.00 per	person		
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Please email completed form to ifma@mailbag.com

OR if you prefer, send a check to: IFMA, c/o COW, PO Box 44008, Madison, WI 53744-4008



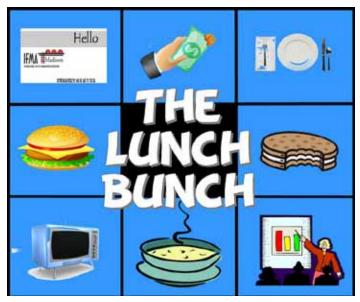
The community crew conducted two events in the month of December. We held a food drive in tandem with a fundraiser at this year's Christmas party at Capital Brewery. The total weight of food donated by our generous Madison IFMA chapter members was 83 pounds. This is equivalent to the weight I gained from December 21st to present. The food was donated to Second Harvest Food Pantry, which acquires and distributes food to more than 400 charitable food programs in 16 Southwestern Wisconsin counties. The community crew would like to extend a warm thank you to all who attended and participated in this food drive. In addition, we hosted a fundraiser which featured a putting contest to win a pressure washer and several first aid kits. A special thanks to C. Coakley Relocation Systems and A & J Specialty Services for donating these prizes. The contest was a big success as we raised \$125.00. All funds were donated to Middleton Outreach Ministry (MOM), which helps neighbors in need throughout the Middleton/ West Madison area by providing food, clothing, emergency financial assistance, medical and other life needs. Again, we wish to thank all that participated.

In November, the Community Crew offered opportunities in the Ring the Bells campaign for the Salvation Army. Our fine chapter donated a total of 16 hours of volunteer service to this campaign between November and December. Our committee documented the individuals that participated and their total number of hours. We wish to thank Emily Rowe, Sharon Bessa Morey, Donna

Hellenbrand, Jennifer Bendoritis, Jim Zirbel, and Mike Schwartz for participating.

Our committee will be composing a survey of various volunteer opportunities for 2010. The survey will be sent out sometime in early February of 2010. Based on the results, we will compile an agenda of volunteer opportunities for the entire year.

We hope everyone has a safe and happy holiday season, and a prosperous new year.



Monthly lunch meetings are educational and great networking events and it's that time of the year to take advantage of the discounted annual meal ticket. It is a great deal, \$75 for the year and your break even point is 6 lunches.

We have 11 lunch meetings and if you attend all 11 your monthly lunch price comes to \$6.82. On the following page you will find the purchase form with instructions for using check or credit card. You can download the form from this newsletter and use it to take advantage of this cost-saving offer. There is a limited time to purchase so act now.

For those of you that only attend a few lunches per year we are keeping the lunch price at \$13 although our costs are closer to \$15. Our chapter subsidizes this cost through our generous sponsors and member dues.

Any questions please feel free to contact Robbie Kritz, Lunch Bunch Director at 838-6607 x14 or Robbie.Kritz@CubicWallSystems.com



Monthly Meeting Meal Ticket Invoice

Save Time & Money

Purchase of the Meal Ticket option will entitle the holder to attend Madison-IFMA Monthly Membership meetings without a door charge through December 2010. Normal door charge will be \$13.00 per meeting. For members of record on January 2010 this offer expires on February 1, 2010.

check payabl	e to: Madison-IFMA	
n IFMA		
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n, WI 53744	-4008	
	_ v	d email to ifma@mailbag.com
□ 		
☐ VISA	☐ MasterCard	in the Amount of: \$75.00
☐ VISA nt Number:	☐ MasterCard	in the Amount of: \$75.00
		in the Amount of: \$75.00
	check payable n IFMA x 44008 n, WI 53744 Card? Sign u	

... IMFMadison Celebrates the Holidays Ho Ho Ho

On December 17th many of our members gathered at Capital Brewery for our annual Holiday Party. Great food and fun was had by all, including a little winter golfing.



From the IFMAdison Member Squad

We are pleased to announce 2 new members to the Chapter for the month of December.

They are: Nathan Hansen, Inside Sales Rep for CDP, Inc. of Middleton and Dan Weisman, Project Manager for J.H. Findorff & Son of Madison.

We also wish to thank the many members who renewed their membership this month. Understandably the economy has played a significant role in companies analyzing membership and the return on investment.

Madison's IFMA Chapter is a strong organization with many opportunities to further education and network with peers, ultimately having a positive impact on those companies who bear the expense of membership.

Education Committee Report

The educational survey results are in! Thanks to all of you who participated in the survey; we had a record number of respondents (survey results appear on the following page). The education committee now has a greater understanding on what our member's interests are. This information will assist us and the other Wisconsin Chapters in developing our 2010 Tri-Chapter agenda and also determine the certification direction we will take. Look for more information in the coming weeks.

Educational Opportunites

Northern Illinois University Outreach will be offering the IFMA Business of FM, Leadership and Management, Operations and Maintenance, Planning and Project Management, Real Estate and Finance Competency Courses and a CFM Review program within the coming months. Courses begin late January.

Details about the courses are available on the website: www.fm.niu.edu. Registration may be completed online at www.fm.niu.edu or by phoning the registration office (800) 345-9472.

IFMAdison January Anniversaries

1 Year

Brian Carr Temperature Systems Inc.

Mark Guell US Cellular

Donna Hellenbrand Facility Engineering, Inc.

2 Years

Ron Galdes HospiceCare Inc.
Brian Hoffman J.F. Ahern Co.

Jerry Keepers Patcraft & Design Weave

James Mankowski JBM Patrol & Protection Corp

Jennifer Quale UW School of Medicine &

Public Health

3 Years

Thomas Nicolay Xcel Energy

4 Years

LaDene' Anderson Wisconsin Bankers Association

Thomas Riffle Madison Area
Technical College

5 Years

David Tilsen Roofing Company Inc.

7 Years

Sharon Morey Bessa & Associates

9 Years

David Koenig Capital Lock, Inc.

Darrel Feucht Great Lakes

Educational Loan Services Inc.

13 Years

Lisa Peil ServiceMaster

Building Maintenance

14 Years

Noel Lambert Nakoma Golf Club

18 Years

John Hagman State of Wisconsin DNR

Kevin Snitchler Meriter Hosptial

28 Years

Buzz Buchanan

1. Which FMP class(es) would you most likely attend?			
	Response	Response	
	Percent	Count	
Business of Facility Management (4 day class)	44%	41	
Leadership and Management (2 day class)	63%	59	
Operations and Maintenance (2 day class)	49%	46	
Planning and Project Management (2 day)	46%	43	

. Which of the following schedules would you prefer (each class day runs approximately from 8:00 a.m. – 4:00 p.m.):		
	Response Percent	Response Count
1 year FMP plan (10 days spread over 6 months) [Spring: Business of FM and Leadership & Mgnt] [Fall: O&M and Planning & Proj Mgnt]	33%	31
1 year FMP plan (10 days spread over 12 months) [Winter: Business of FM] [Spring: Leadership & Mgnt] [Summer: O&M] [Fall: Planning & Proj Mgnt]	52%	48
2 year FMP plan (10 days spread over 2 years) [Spring: Business of FM] [Fall: Leadership & Mgnt] [Spring: O&M] [Fall: Planning & Proj Mgnt]	15%	14

3. Which days of the week would you prefer to take the 2 day classes?			
	Response	Response	
	Percent	Count	
Monday and Tuesday	7%	7	
Tuesday and Wednesday	20%	19	
Wednesday and Thursday	23%	22	
Thursday and Friday	40%	38	
Friday and Saturday	10%	9	

4. Which location would be most convenient?			
	Response	Response	
	Percent	Count	
Madison	68%	51	
Fond Du Lac	12%	9	
Oshkosh	20%	15	

5. If the CFM review course were to be offered would you attend?		
	Response	Response
	Percent	Count
Yes	52%	53
No	32%	33

6. Your chapter leadership is developing the programs for the next Tri-chapter. Which of the following topics/competencies are of most interest to you? (Please select four)

	Response	Response
	Percent	Count
Communication	17%	18
Finance	27%	29
Human and environmental factors (Includes disaster response and emergency preparedness)	30%	32
Leadership and management	41%	43
Operations and maintenance	48%	51
Planning and project management	37%	39
Quality assessment and innovation	25%	26
Real estate	34%	36
Technology	37%	39
Energy management	39%	41
Sustainable operations/green topics	48%	51
Other:	2%	2



IFMAdison Green Corner

Central Pennsylvania chapter president Randy Groff, CFM, recently made headlines with his green initiatives at the Four Seasons Produce facility. The EPA recognized this facility as one of two buildings identified as "Early Champions" Energy Star buildings in Pennsylvania.

The ENERGY STAR is available for 13 types of commercial buildings, including retail stores, hotels, schools, supermarkets and more. ENERGY STAR labeled buildings typically use 35 percent less energy and emit 35 percent less carbon dioxide into the atmosphere than average buildings.

Since 1999, Energy Star partners in the commercial marketplace have helped prevent nearly 120 million metric tons of carbon dioxide equivalent, equal to the emissions from the annual electricity use of more than 60 million American homes.

"Four Seasons has improved our energy performance over the years by working to continuously improve the use of energy and resources across our family of companies. This program has enabled us to build and refine the energy component of our sustainability efforts," said Nelson Longenecker, Vice President of Business Innovation. "Through 2009 we are saving 25% in annual energy bills, reducing water use by 24%, and recycling over 86% of our waste. Better yet, we continue to find significant ways to reduce our energy footprint."

The high level of energy efficiency and resource usage at Four Seasons Produce have been achieved through multiple projects led by Randy Groff, CFM, Director of Facilities and Energy. Examples include: Installing energy management

software in the refrigeration and HVAC systems, a lighting retrofit in the warehouse and production areas of the distribution facility, and improvements to the building envelope. Four Seasons also partners with a Curtailment Service Provider to actively participate in demand response programs through the PJM Interconnection.

To increase awareness among its associates, Randy Groff formed a G.R.E.E.N! Team, for "Growing Resource and Energy Efficiency Now!" He also promotes energy and sustainability each month by producing an article for its in-house weekly newsletter, and by regularly updating company initiatives at www.fsproduce.com/sustainability. On an annual basis, Randy Groff holds an "Energy and Sustainability Summit" for key managers to share results of past projects and communicate on developing initiatives.

- Article Condensed from IFMA Green Zone

Electrical Safety Update

Our recent IFMA newsletters have highlighted many new requirements from the 2009 version of NFPA 70E. While Facility Managers usually come to the conclusion that there is some work to be done within their facilities to become compliant, the question becomes how fast do we need to move to compliance is frequently asked.

Perhaps the best response is, being out of compliance is only acceptable until there is an electrically related incident/injury within your facility. In August of 2009, OSHA proposed a \$112,500 fine for MillerCoors, Denver, CO for electrical safety violations that led to the death of one worker and the injury of two others in two incidents.

OSHA's Regional Administrator, Greg Baxter, stated, "At the time of both accidents, the company's procedures for dealing with electrical hazards were inadequate." (*Denver Business Journal, August 4, 2009*)

Clearly, a proactive approach is a better alternative. For more information on updates within the 2009 Version of NFPA 70E, contact Academy Service Group.

Career Profile:

David Hanson

Facility Planning/Project Manager, Lands' End

David Hanson began his work life with training as an architect. Today, as a Facility Planning and Project Manager for Lands' End, David has responsibility for the design, build-out, and initial implementation of all new "work spaces" within the company. This includes all space planning at the Dodgeville Corporate Campus as well as the retail spaces of Lands End, both in the US and Internationally.

Whether it is an existing "building shell" or vacant land, David oversees the planning, design, and build-up/build-out aspects of make the new space a productive asset for Lands' End. Currently, David is working on a new store project in the United Kingdom, and recently finished a complete make-over of the local Madison retail store on State Street.

David has been committed to life-long learning. His post-high school education was at Madison Area Technical College in Architectural Technology and early in his career, he worked within large architectural firms as a draftsman. Along the way David completed his B.A. and through his membership with IFMA, he has completed his CFM credential. David comments, "IFMA, and the CFM process really helped me appreciate the broad facets of managing spaces for my company. It is not only putting up the walls, and moving people into the space. The challenge is developing the space to be effective with many different measurement criteria ranging from visible and attractive retail spaces, to maintenance and energy budgets, to overall staff productivity within the space."

Today, the most challenging aspect of his position is bringing projects from conception to approval. "Project approvals were a bit easier when we were smaller but still growing quickly. Companies these days are very careful in where their dollars are spent, and the review process, as well as the levels of review, seems to expand with each project."

David's defines his keys to success as patience, thoroughness, and carefully managing the design process as a facilitator for the project team. In the near future, David will be bringing on-line the first Lands End retail store in the U.K. Also, David hopes to focus on LEED certifications for his projects as well as growing his knowledge base in sustainable practices.

IFMAMadison-Audio Features Your News Crew



In this month's Squadcast we talk with Vicky Statz ,Co-Director of the News Crew. The News Crew plays a vital role in the success of IFMAdison, gathering information for our monthly newsletter.

Learn about what this team is all about and how to get involved by clicking on the following link.

http://www.ifmadison.org/Squadcast3.mp3



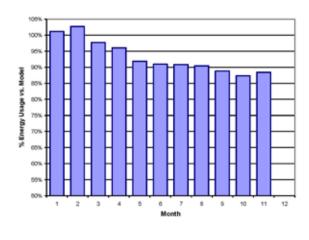


Pearson Engineering, LLC

14 Ellis Potter Ct. Madison, WI 53711 www.pearsonengineering.com



Helping our client succeed in 2009!

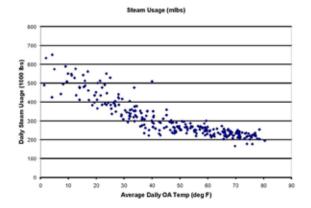


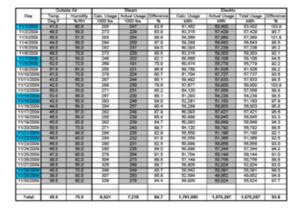
Aurora Health Care

- \$1.7 million reduction in utility bills
- 10% reduction in energy consumption
- 24 million pound reduction in CO₂
- One facility will qualify for EnergyStar in January

Aurora Healthcare contacted Pearson Engineering in the fall of 2008 to embark on an aggressive energy conservation program.

We began by collecting massive amounts of interval utility information for about 7 million square feet. Mathematical models were created for each facility's energy consumption with respect to average daily outside air temperature.





Daily monitoring spreadsheets were created for each facility. The staff at each facility is responsible for collecting and entering this information on a daily basis.

We began visiting the facilities in February, brainstorming "low hanging fruit", and encouraging them to make changes to the system and use the daily monitoring to get positive or negative feedback.



INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION

IFMA Madison Chapter Calendar of Events

January 2010

- 12 Executive Board Meeting
- 19 Luncheon Meeting

February 2010

- 9 Executive Board Meeting
- 16 Luncheon Meeting
- 18 Chapter's 25th Anniversary Celebration
- ?? Tour TBA

March 2010

- 9 Executive Board Meeting
- 16 Luncheon Meeting
- ?? Tour TBA

April 2010

- 13 Executive Board Meeting
- 20 Luncheon Meeting
- ?? Tour TBA



IFMA Madison 25th Anniversary Celebration

Date: February 18th, 2010 Location: Concourse Hotel Time: 5:00 pm – 11:00 pm

Our 2009-2010 Sponsors

Gold

Capital Fire & Security
Coakley Brothers Company
CUNA Mutual Group
Fearings
Pearson Engineering
Strang Inc.
Target Commercial Interiors

Silver

J. F. Ahern Company
Alliant Energy
AVI Midwest
Bessa Associates, Inc.
C. Coakley Relocation Systems
J. H. Findorff & Son, Inc.
Kraemer Brothers
Kramer Printing
Madison Gas & Electric
Mortenson Construction
ServiceMaster Building Maintenance
Welton Enterprises

February Newsletter Deadline Wednesday, January 27, 2010

Please submit materials to Emily Rowe emily.rowe@creativebusinessinteriors.com

Vicky Statz
vstatz@ofr-inc.com
(as an attached WORD document)

